



DEVELOPING A CULTURE OF CONTINUOUS QUALITY IMPROVEMENT;

ESSENTIAL SKILLS FOR CLINICAL EXECUTIVES

A free, interactive workshop for mental health Medical Directors and Nurse Directors

Hosted by the National Mental Health Medical Directors' Forum and National Mental Health Nurse Directors Forum

Friday 20 September 2019

09.30 – 16:00

BMA House, Bevan Suite Tavistock Square London, WC1H 9JP

09.30 - 10.00	ARRIVALS AND NETWORKING
10.00 – 10.20	WELCOME AND INTRODUCTIONS <ul style="list-style-type: none">• <i>Mel Coombes, Director of Nursing, Cambridgeshire and Peterborough NHS FT & Chair, National Mental Health Nurse Directors Forum</i>• <i>Dr Julie Hankin, Executive Medical Director, Nottinghamshire NHS FT & Chair, Mental Health Medical Directors' Forum</i>• <i>Dr Helen Smith, National Clinical Director Mental Health Safety Improvement Programme</i>
10.20 – 12.30	MORNING WORKSHOP <i>Facilitated by:</i> <i>Including refreshment break</i> <ul style="list-style-type: none">• <i>Dr Helen Smith, National Clinical Director for the Mental Health Safety Improvement Programme</i>• <i>Dr Amar Shah, National Quality Improvement lead for Mental Health Safety improvement programme & Chief Quality Office, East London NHS FT</i>• <i>Emma Wadey, Deputy Director of Nursing, Southern Health NHS FT</i>• <i>Dr Michael Holland, Medical Director, South London and Maudsley NHS FT</i>• <i>Professor Jonathan Warren, Chief Executive, Norfolk and Suffolk NHS FT</i> <p>Topic 1: An introduction to quality improvement; <i>What does it take to build an improvement system at scale?</i></p> <p>Topic 2: The business case for quality and safety; <i>Making quality and safety your business strategy and understanding the investment required to deliver it</i></p>
12.30 - 13.15	LUNCH <i>A light lunch will be available</i>

13.15 – 15.45

AFTERNOON WORKSHOP

Facilitated by;

*Including refreshment
break*

- *Dr Helen Smith, National Clinical Director for the Mental Health Safety Improvement Programme*
- *Emma Wadey, Deputy Director of Nursing, Southern Health NHS FT*
- *Dr Michael Holland, Medical Director, South London and Maudsley NHS FT*
- *Professor Jonathan Warren, Chief Executive, Norfolk and Suffolk NHS FT*

Topic 1: Culture, leadership and behaviours

What do you need to embed to allow continuous improvement to thrive?

Topic 2: Leadership for improvement

Understanding psychological safety and developing a just culture

Topic 3: Board behaviours

What are the fundamental changes in Board and Executive behaviours that are needed to create a culture of continuous improvement?

15.45 – 16.00

EVENT WRAP-UP AND NEXT STEPS

- *Mel Coombes, Director of Nursing, Cambridgeshire and Peterborough NHS FT*
- *Dr Julie Hankin, Executive Medical Director, Nottinghamshire NHS FTS*
- *Dr Helen Smith, National Clinical Director Mental Health Safety Improvement Programme*